

SOFTWARE SUPPORT & UPDATES SERVICE (SSUS)

Is your Software Support and Updates Service contract up to date?

Upon purchasing a CRFS hardware product, you automatically receive 12 months of complimentary RFeye Node Software Support and Updates Service (SSUS) for the related software, in addition to your hardware warranty. Premium Node SSUS covers server software, including Mission Manager and GMP, as well as Node Firmware and Apps. A separate SSUS is available for desktop software, such as RFeye Site and RFeye DeepView.

After the initial 12 months, maintaining an active SSUS contract ensures your CRFS software and hardware perform optimally, helping you maximize your investment.



THE IMPORTANCE OF KEEPING SSUS CURRENT



Save money – With an active SSUS contract, you do not have to pay for software and firmware updates.



Improve performance – Throughout the year, we release multiple updates to our software and firmware, providing enhanced functionality and improved performance.



Stay protected with critical updates and bug fixes – Potential vulnerabilities and bugs are promptly patched as they arise, ensuring that security remains uncompromised and peak performance is consistently maintained.



Ensure continued compatibility – As new products are introduced and operating systems are updated, we ensure that existing software remains compatible and functions as intended.



Get support when you need it most – Things don't always go as planned, so it's reassuring to have a reliable support team. The CRFS support team is available by phone and email, offering you the support and guidance you need when it matters most.

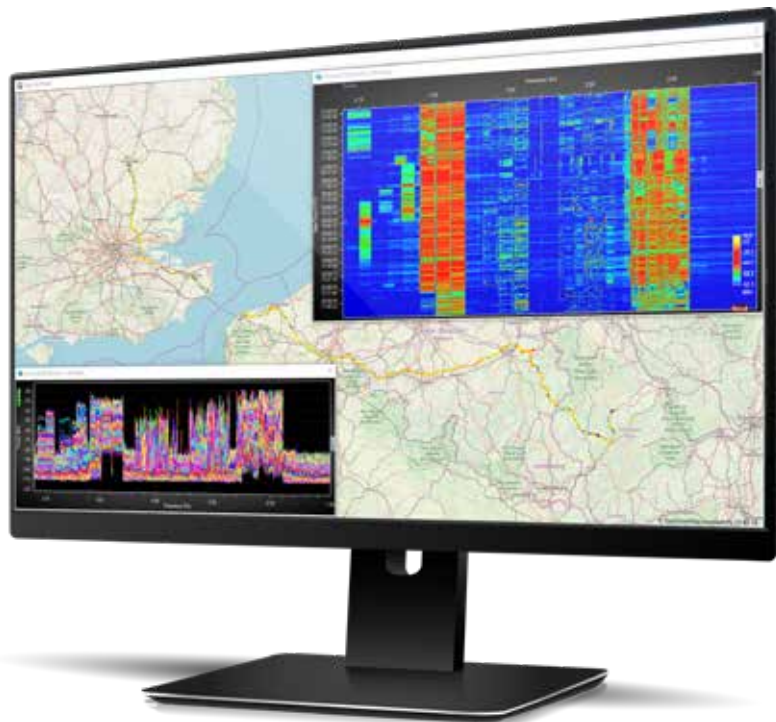
SSUS SUMMARY



Support included	No SSUS	Standard Node SSUS	Premium Node SSUS	Desktop Software SSUS
Access to Support	✗	✓	✓	✓
Bug fixes	✗	✓	✓	✓
New features	✗	✓	✓	✓
System updates	✗	✓	✓	✓
Node Firmware updates (inc Core v2.24)	✗	✓	✓	
Mission Manager updates	✗	✗	✓	
Group Mission Processor (GMP) updates	✗	✗	✓	
Embedded Mission Processor (EMP) updates	✗	✗	✓	



Talk to your sales representative about including SSUS in your order. Alternatively, talk to Customer Support about extending SSUS.



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